

CURRICULUM VITAE

Ross A. Klein

PERSONAL SUMMARY:

Office Address: School of Social Work
Memorial University of Newfoundland
St. John's, NL A1C 5S7

Home Address: 6 Cormack Street
St. John's, NL A1E 4C9

Telephone: 709-747-2177 (home)
709-864-8147 (office)

Electronic Contacts: rklein@mun.ca
ross@cruisejunkie.com
<http://www.cruisejunkie.com>
<http://www.cruiseresearch.org>

POST-SECONDARY EDUCATION

<u>Degree</u>	<u>University</u>	<u>Year</u>	<u>Specialization</u>
Ph.D.	Syracuse University	1981	Sociology
M.A.	Syracuse University	1979	Sociology
M.S.W.	University of Maryland	1974	Social work
B.S.	Arizona State University	1972	Sociology, Social work

ACADEMIC APPOINTMENTS

2016 (July 18 – November 17) Acting Dean, School of Social Work, Memorial University of Newfoundland, St. John's NL

2015 to present Associate Dean, Graduate Programs and Research, School of Social Work, Memorial University of Newfoundland, St. John's NL

1988 to present Professor, School of Social Work, Memorial University of Newfoundland, St. John's NL (Tenure granted 1990; Promotion to Professor 2005)

2009 – present Associate, Marine Studies Research Unit, Memorial University of Newfoundland, St. John's, NL

2010 to 2013 Professor, Tourism Program, Memorial University (Grenfell Campus), Corner Brook, NL

- 2010 to 2013 Associate, International Centre for Responsible Tourism, Leeds Metropolitan University, Leeds, England
- 1992 – 1993 Associate Chair in Child Protection, School of Social Work, Memorial University of Newfoundland
- 1990 – 1993 Visiting Associate Professor, School of Social Work, Smith College, Northampton, MA
- 1986 – 1988 Assistant Professor, Department of Sociology, Anthropology, and Social Work, Skidmore College, Saratoga Springs, NY
- 1986 – 1988 Mentor, Empire State College, State University of New York, Saratoga Springs, NY
- 1981 – 1986 Assistant Professor, Department of Sociology, Anthropology, & Social Work, Iowa State University
- 1977 – 1978 Field Instructor, Wurzweiler School of Social Work, Yeshiva University, New York City, NY

PROFESSIONAL EXPERIENCE

Non-Academic Employment

- 1992 Acting Executive Director, Family Life Bureau, St. John's, NF (January – May)
- 1974 – 1978 Regional Director, B'nai Brith Youth Organization, Skokie, IL; Syracuse, NY
- 1973 – 1974 Staff Development Specialist, Social Security Administration, Baltimore, MD

Expert Witness (d=deposed)

- January 2017 CLIA vs City and Borough of Juneau, United States District Court – Alaska District (Hoffman & Blasco), Case #1:16-cv-00008-HRH
- March 2016 Jane Doe vs Carnival Cruise Lines, United States District Court – Southern District (Brais & Brais), Case # 15-cv-22872-UNGARO
- August 2015 Horne vs Carnival Cruise Lines, United States District Court – Southern District (Gerson & Schwartz), Case # 12-CV-21031 (d)
- August 2014 Drane vs Carnival Corporation, United States District Court – Southern District (Lipcon, Margulies & Alsina P.A.) Case # 1:13-24345-CIV-Graham
- February 2014 Sneitzer vs Royal Caribbean Cruises Limited, United States District Court – Southern District (Gerson & Schwartz), Case # 12-24560-CIV-Altonga/Simonton
- January 2014 Blackmon vs Carnival Corporation, United States District Court – Southern District (Lipcon, Margulies & Alsina P.A.) Case # 1:13-cv-20837-JAL

- October 2012 Lapin (Sara Doe) vs. Royal Caribbean Cruises Limited, (The Eriksen Law Firm)
- August 2012 Gregory (Jane Doe) vs. Norwegian Cruise Line Limited, United States District Court - Miami (Brais & Brais) Case #11-22230-CV-Cooke/Turnoff **(d)**
- April 2011 Hesse vs. Royal Caribbean Cruises Limited, (Hickey Law Firm)
- August 2009 Boney vs Carnival Corporation, United States District Court – Southern District (Lipcon, Margulies & Alsina P.A.) Case #08-22299-CIV-Seitz/O’Sullivan **(d)**
- May 2009 Howell vs Carnival Corporation, United States District Court – Southern District (Lipcon, Margulies & Alsina P.A.) #08-23140-CIV-Lenard/Garber
- Sept 2008 Bartholomew vs Royal Caribbean Cruises Limited, United States District Court – Southern District (Walker and O’Neill, PA) Case #07-22766 CIV-Jordan/Torres **(d)**
- August 2007 Sheila Bruce (S.B.) vs Royal Caribbean Cruises Limited (The Eriksen Law Firm) **(d)**
- July 2007 Minogue (O.M.) vs Magical Cruise Company d/b/a/ Disney Cruise Line, Middle District Court – Orlando (The Eriksen Law Firm) Case#6:06 CV 351 ORL-28 KRS
- Sept 2006 Pinto et al vs Princess Cruise Lines, United States District Court – Southern District (Crewmembers and Maritime Advocacy Center) Case #05-23087-CIV-Altonaga/Turnoff
- Feb 2006 Sanford et al vs Carnival Corporation, 11th Judicial Circuit, Miami-Dade, FL (Hill and Ponton, P.A.) 22-16832 CA 22, 02-16855 CA22 to 02-16860 CA22 **(d)**
- Nov 2002 Hui Hoopakele Aina vs Hawai'i Departments of Transportation and Land and Natural Resources (Earthjustice)

Congressional Testimony

- July 2013 US Senate, Committee on Commerce, Science, and Transportation, Hearings on “Cruise Industry Oversight: Recent Incidents Show Need for Stronger Focus on Consumer Protection”
- March 2012 US Senate, Committee on Commerce, Science, and Transportation, Hearings on “Oversight of the Cruise Ship Industry: Are Current Regulations Sufficient to Protect Passengers and the Environment?”
- June 2008 US Senate, Committee on Commerce, Science, and Transportation, Subcommittee on Surface Transportation and Merchant Marine Infrastructure, Safety and Security, Hearings on “Cruise Ship Safety: Examining Potential Steps for Keeping Americans Safe at Sea”

March 2007 US House of Representatives, Subcommittee on Coast Guard and Maritime Transportation, Committee on Transportation and Infrastructure, Hearings on "Crimes Against Americans on Cruise Ships"

Other Expert Testimony

Nov 2005 Hawai'i County Council, invited testimony re: environmental and economic issues

March 2003 San Francisco City and County Board of Supervisors, testimony re: environmental issues on behalf of San Franciscans for a Clean Environment

Jan 2003 San Francisco City and County Board of Supervisors, testimony re: environmental issues on behalf of Bluewater Network

Research Grants and Contract Research

- 2015 – 2016 Collaborative Applied Research in Economics (CARE)
Project Title: Economic Impact of Cruise Tourism in Atlantic Canada (co-applicants: B. Kayahan, R. Moir, B. VanBlarcom), amount: \$27,000
- 2004 – 2007 Social Sciences and Humanities Research Council
Project Title: Looking After Children in Government Care: Assessing and Improving Outcomes in Child Welfare (co-applicants: K. Kufeldt, R. Klein, R. Twigg), amount: \$193,168
- 1998 Department of Human Resources and Employment, Division of Child Welfare, Government of Newfoundland and Labrador
Project Title: Review of Children in Care in Newfoundland and Labrador, 1984-1994 (K. Kufeldt and R. Klein), amount \$20,000
- 1993 – 1994 Department of Social Services, Division of Employment Opportunities, Government of Newfoundland and Labrador
Project Title: Innovative Strategies for the Transition from Dependence to Labour Force Attachment, amount \$24,000
- 1992 – 1993 Department of Justice, Division of Adult Corrections, Government of Newfoundland and Labrador
Project Title: Teaching Anger Management Skills to Inmates and Correctional Staff, amount \$12,000
- 1990 – 1991 Institute for Social and Economic Research, Memorial University of Newfoundland
Project Title: Monitoring for Impact Assessment (co-applicants: R. Klein and D. Durst), amount: \$13,200
- 1990 – 1991 Woman's Policy Office, Government of Newfoundland and Labrador
Project Title: Resource Manual for Caregivers of Women with Addictions, amount \$10,000
- 1989 – 1990 Community Services Council, St. John's, NF

- Project Titles: Social Policy Priorities for the 1990's; Treatment Needs of Women with Addictions; Social Spending Cutback Analysis; Teenage Pregnancy in Rural Newfoundland; Operational Evaluation of Consumers' Organization for Disabled Persons; Needs Assessment Relevant to the Utilization of the Youth Strategy Program for Severely Disadvantaged Youth, amount \$60,000
- 1989 Working Group on Child Sexual Abuse, St. John's, NF
Project Title: Therapeutic Intervention with Sex Offenders in Newfoundland and Labrador, amount \$1,000
- 1985 – 1986 National Committee for the Prevention of Child Abuse and Iowa Governor's Advisory Council on Child Abuse Prevention, Des Moines, IA
Project Title: Operational Evaluation of the Jasper County Comprehensive Child Abuse Prevention Program, amount \$10,000
- 1981 Roscoe Martin Travel Grant, Syracuse University
Project Title: “David versus Goliath: The Big Power of Small States,” amount: \$5,000
- 1980 – 1981 Syracuse Senate Committee for Research
Project Title: “David versus Goliath: The Big Power of Small States,” amount: \$15,000
- 1979 – 1980 New York School of Psychiatry and New York State Office of Mental Health
Project Title: Evaluation of Community-Based Treatment Programs for Chronic Psychiatric Patients, amount \$7,800

TEACHING EXPERIENCE

Courses taught at Memorial University (1988 to date):

Undergraduate Courses

Introduction to Social Work
Human Behaviour and the Social Environment: Individuals and Families
Human Behaviour and the Social Environment: Groups and Society
Social Problems and the Person
Social Impacts on Human Development
Assessment of Individuals and Families in a Community Context
Research and Evaluation for Social Work Practice
Systematic Inquiry and the Evaluation of Information
Community Development
Child Sexual Abuse: Coping and Prevention

Graduate Courses

Research Theory, Design, and Analysis
Research Design for Social Work Assessment and Evaluation
Data Analysis for Social Work Assessment and Evaluation
Systematic Inquiry: Concepts and Methods
Systematic Inquiry: Proposal Development
Systematic Inquiry: Research Project Report
Seminar in Social Administration: Evaluation of Policies and Programs
Philosophy of Science and Research Design (Ph.D. level)
Qualitative Data Analysis (Ph.D. level)

Quantitative Research (Ph.D. level)
Data Analysis for Social Workers (Ph.D. level)

Courses by Distance Education

Systematic Inquiry and the Evaluation of Information (Correspondence)
Child Sexual Abuse: Coping and Prevention (Video-Link)
Systematic Inquiry: Concepts and Methods (Teleconference/Decentralized; Correspondence)
Research Design for Social Work Assessment and Evaluation (Correspondence; Web)
Data Analysis for Social Work Assessment and Evaluation (Correspondence; Web)

Courses taught at other Institutions (1980-1988):

Social Work

Introduction to Social Work
Human Behaviour and the Social Environment, I & II
Problem Solving Methods II (Macro Practice)
Social Policy Analysis
Social Work Research
Death and Dying
Voluntarism and Voluntary Action

Sociology

Introductory Sociology
Social Problems
The Family
Sex Roles in Modern Society
Sociology of the Life Cycle (Graduate and Undergraduate)
Community Action (Graduate and Undergraduate)
Political Sociology (Graduate)

Liberal Studies

Peace and Nonviolence in the Nineteenth and Twentieth Centuries

Courses Taught by Correspondence

Principles of Sociology
The Abnormal Personality

Courses Taught in Correctional Institutions

Peace and Nonviolence in the Nineteenth and Twentieth Centuries
Human Behaviour and the Social Environment II
Problem Solving Methods II (Community Organization)

Graduate Studies Involvement

Memorial University, School of Social Work, 1988 - to date

Supervised 11 completed PhD dissertations

Barry, L. (2016) *Social Workers' Knowledge of Premenstrual Syndrome (PMS) and Premenstrual Dysphoric Disorder (PMDD): Implications for Assessment Practices With Mothers* (Co-supervisor: L. Bella)

Patterson, E. (2015) *Exploring the Influence of International Social Work Field Practicums on Career Choices and Practice Approaches*

Chechek, D. (2015) *Dissonance as a Predictor of Occupational Dissatisfaction and Psychological Distress Among Social Work Professionals*

Harrington, C. (2014) *Living with the Loss of Canada's Fallen: A qualitative study of family members' experiences following military death*

Fehr, L. (2013) *The Meaning of Social Justice to Social Work Students*

Mayer, C. (2013) *Younger Women's Experiences with Distress at Time of Breast Biopsy and Diagnosis*

Neckoway, R. (2011) *The Role of Culture in Parenting: Some Ojibway Parents' Perspectives*

- Zuk, G. (2009) *Honouring the subjective: An Exploration of the Self-Reflexive Portfolio in Social Work Education*
- Robinson, P. (2007) *Mental Health Research: A Path to Personal, Interpersonal and Political Change for Participant Researchers?*
- Tranter, D. (2005) *Different Than Dad: A Phenomenological Exploration of Masculine Gender Role Strain*
- Schmidt, G. (2002) *How Long Are You Staying?*
- Supervisor to 3 current PhD candidates
- Albert, J. *An Aboriginal-based Curriculum for Teaching Social Work Administration*
- Dutta, D. 'Baba-Maaer Manush Korar Daitya' (Our Parental Duty of Raising Children): *An Ethnographic-Phenomenological Approach to Understanding the Parenting Experiences of Bengali Speaking Immigrants*
- Lanteigne, I. *To go or not to go: Long-term outcomes of an international field placement experience on a social worker's practice*
- Supervised 2 completed M.S.W. theses
- Antle, Beverley J. (1990) *Guilt, Food, and Control: Three Women's Experience with Eating Disorders*
- Bolger, Donna M. (1990) *Female and Male Voices in Social Work Revisited: A Systematic Critique of Liane Davis*
- Supervised 62 completed M.S.W. research projects (1991 – 2000)
- University of Otago, Dunedin, 2010*
- External examiner for Master of Tourism thesis: London, W. R. (2010) *Ship to Shore: The Nexus and Optimisation of Risk*
- University of Western Sydney, Australia, 2009*
- External examiner for PhD dissertation: Tregeagle, S. (2009) *Harnessing Information and Communication Technology for Vulnerable Children: The Redevelopment of the Australian Case Management Systems 'Looking After Children' and 'Supporting Children and Responding to Families'*
- Maritime School of Social Work, Dalhousie University, 2006-2007*
- Field Instructor for Research Field Practicum
- University of Iceland, Department of Geography, Winter 2006*
- Visiting graduate student for one-on-one instruction
- Brock University, Department of Recreation and Leisure Studies, 2004-2005*
- Supervisory Committee Member for Masters thesis: Shephard, V. (2005) *Ethics, Tourists, and The Environmental Practices of The North American Cruise Ship Industry: A Comparison Study of the Ethical Standards of Alaskan and Caribbean Cruise Ship Tourists*
- University of California, Santa Barbara (Donald Bren School of Environmental Science & Management), 2003-2004*
- Supervisory Committee Member to a five-person group Masters thesis
- Smith College School of Social Work, 1990-1993*
- Supervised 1 completed Ph.D. dissertation: Twigg, R. (1993) *What Price Foster Care? The Effect of the Foster Care Experience on the Foster Parents' Own Children: An Exploratory Study*
- Iowa State University, 1981-1986*
- Served on 16 Masters Committees (including sociology, education, public administration, political science, and family environment)
- Supervised 4 completed M.A. theses (sociology)
- Served on 9 Ph.D. committees (sociology and family environment)
- Co-supervised 1 Ph.D. dissertation (sociology)

PUBLICATIONS AND PROFESSIONAL CONTRIBUTIONS

Books, Monographs, and Published Reports

- 2009 *Getting a Grip on Cruise Ship Pollution*, Washington, DC: Friends of the Earth.
- 2009 *Cruising without a Bruising: Cruise Tourism and the Maritimes*, Halifax, NS: Canadian Centre for Policy Alternatives.
- 2008 *Paradise Lost at Sea: Rethinking Cruise Vacations*, Halifax: Fernwood Publishing.
- 2005 *Cruise Ship Squeeze: The New Pirates of the Seven Seas*, Gabriola Island, BC: New Society Publishers.
- 2005 *Playing Off the Ports: BC and the Cruise Tourism Industry*, Vancouver, BC: Canadian Centre for Policy Alternatives.
- 2003 *The Cruise Industry and Environmental History and Practice: Is A Memorandum of Understanding Effective for Protecting the Environment,*” San Francisco: Bluewater Network and Seattle: Ocean Advocates.
- 2003 *Charting A Course: The Cruise Industry, the Government of Canada, and Purposeful Development*, Ottawa: Canadian Centre for Policy Alternatives.
- 2003 *Cruising - Out of Control: The Environment, Workers, and Atlantic Canada's Ports*, Halifax: Canadian Centre for Policy Alternatives.
- 2002 *Cruise Ship Blues: The Underside of the Cruise Ship Industry*, Gabriola Island, BC: New Society Publishers.
- 2001 *Death by Chocolate: What You Must Know Before Taking a Cruise*, St. John's: Breakwater Books.
- 1993 *Anger Management Program: Facilitator's Manual*, St. John's: Adult Corrections Division, Department of Justice.
- 1991 *Monitoring for Management: Towards a Process for Managing the Socio-Economic Impacts of Offshore Oil Development in Newfoundland and Labrador*, St. John's: Institute of Social and Economic Research (K. Storey, D. Durst, R. Klein and M. Shrimpton).
- 1991 *The Three R's: Recognizing, Reaching, and Referring Women with Addictions: A Guide for Caregivers*, St. John's: Women's Policy Office (R. Klein, B. Woodland and D. Lawlor).
- 1989 *Skirting the Issue: The Treatment Needs of Women with Addictions*, St. John's: Community Services Council (B. Woodland, D. Lawlor, R. Klein and P. Rowe).
- 1980 *The Psycho-Social Club and Other Modalities for Community Based Psycho-Social Rehabilitation*, Albany: New York State Office of Mental Health.

- 1973 *The Social Work General Practitioner: A Book of Readings*, New York: MSS Publishing (D. Fausel with R. Klein).

Course Manuals for Distance Education

- Social Work 6413 by Distance Education: Research Theory, Design, and Analysis* (On-line course manual), St. John's, Memorial University of Newfoundland Division of Education and Learning Technologies, 2011
- Social Work 6412 by Distance Education: Research Design for Social Work Assessment and Evaluation* (Course Manual), St. John's: Memorial University of Newfoundland Division of Continuing Studies. 2000, 2004
- Social Work 6422 by Distance Education: Data Analysis for Social Work Assessment and Evaluation* (Course Manual), St. John's: Memorial University of Newfoundland Division of Continuing Studies. 1999, 2004
- Social Work 6411 by Distance Education: Systematic Inquiry: Concepts and Methods* (Course Manual), St. John's: Memorial University of Newfoundland Division of Continuing Studies. 1997
- Social Work 4421 by Distance Education: Systematic Inquiry and the Evaluation of Information* (Course Manual), St. John's: Memorial University of Newfoundland Division of Continuing Studies. 1991, 1993, 1998, 2004, 2006
- The Abnormal Personality: A Course Guide*, Saratoga Springs, NY: State University of New York. 1988

Chapters in Books (*=refereed, I=invited)

- 2017 I "Representation without taxation: The power and politics of the cruise industry," *Cruise Ship Tourism, 2nd Edition* (R.K. Dowling & C. Weeden, ed.), Wallingford, UK: CABI, pp. 57-71
- 2017 I "Passengers and Risk: Health, Wellbeing, and Liability," *Cruise Ship Tourism, 2nd Edition* (R.K. Dowling & C. Weeden, ed.), Wallingford, UK: CABI (R. Klein, M. Lueck & J. Poulston), pp. 106-123
- 2016 I "Adaptation and Acculturation Among New Canadians: Implications for Intergenerational Relations and Social Work Practice," *Diversity and Social Work in Canada* (ed. A. al-Krenawi, J. Graham and N. Habibov), Toronto: Oxford University Press. (D. Dutta and R. Klein), pp. 191-219
- 2015* "Safety, Security, Health and Social Responsibility," in *Cruise Business Development - Safety, Design and Human Capital* (ed. A. Pappathanassis), Berlin: Springer Verlag, pp 3 – 15
- 2015* "Crime at Sea: A Comparison of Crime on Carnival Cruise Lines, 2007 – 2011," in *Cruise Business Development - Safety, Design and Human Capital* (ed. A. Pappathanassis), Berlin: Springer Verlag, pp. 17 - 28
- 2014* "Old Ships in New Bottles: Where Do Cruise Ships Go When They Get Old?" *Cruise Tourism & Innovation: Improving Passengers' Experiences* (ed. A. Pappathanassis, M.H. Breitner, A. de Groot), Berlin: Verlag. pp. 185-198

- 2014 I "The Cruise Industry's Business Model: Implications for Ports," *Harboring Tourism: Cruise Ships in Historic Port Communities* (ed. E. Avrami), New York: World Monuments Fund, pp. 46-51
- 2014 I "Tensions Between Cruise Tourism and Land-based Tourism: The Case of Key West and Dubrovnik," *Harboring Tourism: Cruise Ships in Historic Port Communities* (ed. E. Avrami), New York: World Monuments Fund, pp. 88-93
- 2013*I "Envisioning Environmental Policy as Social Policy: The Case of the International Cruise Industry," *Environmental Policy as Social Policy – Social Policy as Environmental Policy: Toward Sustainability Policy*, (ed. I. Wallimann), New York: Springer, pp. 181-196.
- 2013 I "Opportunities for Market Development of Nautical Tourism in Europe," *Nautical Tourism* (ed. T. Lukovic), London: CABI, pp. 201-224. (R. Klein, K. Božic, R. Dowling, P. Gibson, Z. Gržetic, A. Haahti, S. Horak, T. Lukovic, A. Papathanassis and S. Pekkala)
- 2012* "Sexual Crimes on Cruise Ships: A Historical Perspective on Security Issues for Passengers and Crew," *Tourism and Society: A Socio-Economic Perspective* (ed. A. Pappathanassis), Heidelberg: Springer Verlag, pp. 141-151.
- 2010* "The Cruise Sector and Its Environmental Impact," *Tourism and the Implications of Climate Change: Issues and Actions*, (ed. C. Schott), Bingley, UK: Emerald, pp. 113-130.
- 2010*I "Cruises and Bruises: Safety, Security and Social Issues on Polar Cruises," *Cruise Tourism in Polar Regions: Promoting Environmental and Social Sustainability* (ed. M. Luck, P.T. Maher, and E. Steward), London: Earthscan Ltd., pp. 57-74.
- 2008 Multiple Entries (40). *Encyclopedia of Tourism and Recreation in Marine Environments*, Oxfordshire, UK: CAB International.
- 2007* "Protecting Paradise: Minimizing the Downside of Cruise Tourism," *Proceedings of the 5th International Coastal and Marine Tourism Congress: Balancing Marine Tourism, Development and Sustainability* (ed. M. Luck et al), Auckland: New Zealand Tourism Research Institute, pp. 242-257.
- 2006 I "Troubled Seas: Social Activism and the Cruise Industry," *Cruise Ship Tourism: Issues, Impacts, Cases* (ed. Ross K. Dowling), Oxfordshire, England: CABI Publishing, pp. 377-388.
- 2006 I "Turning Water Into Money: The Economics of the Cruise Industry," *Cruise Ship Tourism: Issues, Impacts, Cases* (ed. Ross K. Dowling), Oxfordshire, England: CABI Publishing, pp. 261-269.
- 2006*I "An Examination of Resilience Theory and its Relevance for Child Welfare Practice," in *Promoting Resilience in Child Welfare*, (ed.) R.J. Flynn, P.M. Dudding, and J.G. Barber, Ottawa: University of Ottawa Press, pp. 34-51. (R. Klein, K. Kufeldt and S. Rideout)

- 2006 "The Industry's Darkside," *World Regions and Places: A Reader* (6th ed), (ed.) Jeffrey S. Smith, Boston: Pearson Custom Publishing. (Reprint of 2003 article in *Conscious Choice*)
- 2005 I "You Can't Turn Someone Down for Promotion Because You Don't Like Him," *Winning, Losing, Moving On: How Professionals Deal with Workplace Harassment and Mobbing*, (ed.) K. Westhues, Queenston, ON: Mellen Press, pp. 53-75.
- 2005 I "Experimental Designs," "B'nai Brith," "Jewish Communal Work," *Encyclopedia of Canadian Social Work* (ed.) F. Turner, Kitchner: WLU Press.
- 2005 I "Research in Social Work," *Canadian Social Welfare* (5th ed), (ed.) F. Turner and J. Turner, Toronto: Allyn and Bacon, pp 451-464.
- 2003*I "Social Work With Canadians of Jewish Background: Guidelines for Direct Practice," *Multicultural Social Work in Canada: Working with Diverse Ethno-racial Communities* (ed.) Alean Al-Krenawi and John Graham, Toronto: Oxford University Press. pp 202-227. (Ross Klein and Julia Mirsky)
- 2001 I "Research in Social Work," *Canadian Social Welfare* (4th ed), (ed.) F. Turner and J. Turner, Toronto: Allyn and Bacon, pp 485-497.
- 2000 I "David versus Goliath: The Big Power of Small States," *Contesting Identities and Conflicting Communities: A Transdisciplinary Analysis*, (ed.) Patrick G. Coy et al, Boulder: Rowman & Littlefield Publishers, pp 67-90.
- 1996* "The Challenge of Building Nonviolent Communities: Ideological Imperatives and Practical Realities," *Hurting, Healing, Hoping: Transforming Our Communities*, (ed.) Kathleen Kufeldt and Lois Greene, St. John's: Chair in Child Protection, Memorial University of Newfoundland, pp 153-165.
- 1996* "Training For What: A Critical Analysis of Provincial Initiatives to Foster Labour Force Attachment Among Recipients of Social Assistance," *The Training Trap: Ideology, Training and the Labour Market*, (ed.) Thomas Dunk et al, Winnipeg/Halifax: Society for Socialist Studies/Fernwood Publishing, pp 125-144.
- 1993 I "The Family in the Twenty-First Century," *Marriages and Families: Changes, Choices, and Constraints* by Niki Benokraitis, Englewood Cliffs, NJ: Prentice-Hall, pp 502-522 (Contributing Author).
- 1989* "Peace and Nonviolence in the Nineteenth and Twentieth Centuries," *Peace and World Order Studies: A Curriculum Guide*, Fifth Edition, (ed.) Daniel C. Thomas and Michael T. Klare, Boulder, CO: Westview Press, pp 451-455.
- 1980 "The Psycho-Social Club: What Is It and What Does It Propose to Do?," *The Psycho-Social Club and Other Modalities for Community Based Psycho-Social Rehabilitation* (ed.) Ross A. Klein, Albany: New York State Office of Mental Health, pp. 40-48.

- 1979* "Negotiation as a Means for Pursuing International Conflict," *Proceedings of Sociological Research Symposium:IX*, Richmond: Virginia Commonwealth University, pp. 46-49.

Articles (*= refereed, I=invited)

- 2016 "Troubled seas: The politics of activism related to the cruise industry," *Journal of Tourism in Marine Environments* 11:2/3 (R. Klein & K. Sitter), pp. 147-160.
- 2015 I "Introductory Note: 'Long-Tail' or 'Fairy-Tale'? The case for scientific publishing on cruise," Special Issue on Cruise Research, *Journal of Tourism in Marine Environments* 10:3/4, pp. 141-148 (A. Papatthanassis and R. Klein)
- 2012 I "In the Aftermath of the Costa Concordia Disaster," *Risk & Regulation* 24 (Winter), pp. 4-5.
- 2012 "Different Streams in Cruise Tourism Research," Special Issue on Cruise Tourism, *Tourism*, 60:1, pp. 7-13. (Introduction to the special issue which I edited)
- 2012 I "Traucherous Waters: The Latest Bad Publicity for the Global Cruise Industry is Just the Tip of the Iceberg," *Foreign Policy*, April 6, 2012 (http://www.foreignpolicy.com/articles/2012/04/05/traucherous_waters); Reprinted as "Stop Rearranging the Deck Chairs: Cruise Industry Needs Big Changes," *Seattle Times*, April 10, 2012 (http://seattletimes.nwsourc.com/html/travel/2017948779_webcruiseships11.html); Reprinted as "Industry Cruising for a Bruising," *The Press*, April 12, 2012 (<http://www.stuff.co.nz/the-press/opinion/perspective/6728212/Industry-cruising-for-a-bruising>)
- 2011* "Responsible Cruise Tourism: Issues of Cruise Tourism and Sustainability," Special Issue on Cruise Tourism: Emerging Issues and Implications for a Maturing Industry, *Journal of Hospitality and Tourism Management*, 18, 103-112.
- 2011* "Sex at Sea: Sexual Crimes on Cruise Ships," *Journal of Tourism in Marine Environments*, 7:2, 67-80. (Ross A. Klein and Jill Poulston)
- 2010 I "The Cost of Cruising," *Vancouver Observer*, April 13, 2010 (<http://www.vancouverobserver.com/2010/04/13/cost-cruising>) (Reprinted in *Island Tides*, 22:8 (April 29 – May 12) pp. 2, 11; Reprinted in *The Tyee*, May 21, (<http://thetyee.ca/Opinion/2010/05/21/CostOfCruising/>).
- 2010 I "Greening the Cruise Industry," *Journal of Ocean Technology*, 5:1 (March), pp. 7 – 15.
- 2009 I "Environmental Impacts of Cruise Tourism," *Prows Edge Cruise Magazine and Guide to Cruising*, July 2009. (<http://www.prowsedge.com/views-ross-klein.html>)
- 2009 I "An Intellectual Balancing Act," *Sociology on the Rock* (Issue 3), Winter. (<http://www.mun.ca/soc/newsletter/issue3/index.html>)
- 2007* "Comparing Caring: Preliminary Findings of an International Research Project Based on the Use of the Looking After Children System in Canada and Australia," *Children*

- Australia*, 32:2, pp. 21 – 28. (Deirdre Cheers, Kathleen Kufeldt, Ross Klein, and Scott Rideout)
- 2007* “The Politics of Environmental Activism: A Case Study of the Cruise Industry and the Environmental Movement,” *Sociological Research Online*, 12:2 (March). (<http://www.socresonline.org.uk/12/2/klein.html>)
- 2006* “The Looking After Children Assessment Process: Promoting Resilient Children and Resilient Workers,” *Families in Society: The Journal of Contemporary Social Services* (Special Issue on International Foster Care), 87:4 (October-December), pp. 565 – 574, (Kathleen Kufeldt, Lucy McGilligan, Ross A. Klein, and Scott Rideout)
- 2006 I “Attack of the Oversized Playpen,” *Briarpatch Magazine* 35:7 (November), pp. 14 – 17.
- 2004* “Geography and Social Worker Retention,” *Rural Social Work*, 9 (December), pp. 235 – 243. (Glen Schmidt and Ross Klein)
- 2003* "Sweatships: The Cruise Industry and the Socialist Agenda" *Socialist Studies Bulletin*, 70 (Spring-Summer), pp. 5 – 18.
- 2003 I “Cruise Ships Blues: A Cruise Junkie Exposes the Industry’s Darkside,” *The New Times*, July.
- 2003 I “Major Cruise Lines Charged, Fined for Pollution – But Not in Canada,” *CCPA Monitor*, (June), 28 – 29.
- 2003 I “Cruise Ship Blues: The Darkside of Sailing the Deep,” *Whole Life Times*, 25:3 (March), 22 – 25.
- 2003 I "Cruise Ships: The Industry's Dark Side," *Conscious Choice: Journal of Ecology and Natural Living*, 16:2 (February), 24 – 25, 29.
- 2003 I “High Seas, Low Pay,” *Motionsickness: The Other Side of Travel*, Issue #4, 20 – 25. 2003 (Reprint of article in *Our Times Magazine*, December 2001/January.
- 2002 I "Cruise Ship Blues: A Cruise Junkie Explores the Environmental and Social Costs of Industrial Tourism," *Shared Vision*, 171 (November), 16-19.
- 2002* "Left In Its Wake: The Cruise Industry Prefers a Voluntary Approach to Environmental Responsibility but Performance has been Poor Where Tough Regulatory Controls are not in Place," *Alternatives Journal*, 28:4 (Fall), 23-27.
- 2001 “High Seas, Low Pay: Working on Cruise Ships,” *Our Times: Canada’s Independent Labour Magazine*, December/January, 29-34.
- 2001 I “Cruising Attitude,” *Doctor’s Review*, 19:10 (October), 103-106, 209.
- 2001 "Jumping Ship: A Cruise Junkie Explains Why Doctors Should Think Twice Before Booking the Week at Sea," *Doctor’s Review*, 19:4 (April), 78-81, 197. 2001 (R. Klein and K. Halley)

- 1991* "Social Work Under Siege: Finding Opportunities From Crisis," *The Social Worker*, 59:2 (Summer), 53-56.
- 1991* "Sociological Practice: Is It Sociology or Is It Social Work?," *Wisconsin Sociologist*, 27:1 (Winter), 4-11 (R. Klein and R. Jones).
- 1987* "Communication and Relationship Simulation (CARS): A Reality Based Means for Teaching Courtship, Marriage and the Family," *Teaching Sociology*, 15:3 (July), 285-295 (R. Klein and M. Breci).
- 1987* "Positive Inducements in Middle East Peace Efforts, 1949-1979," *International Journal of Sociology and Social Policy*, 7:2, 15-27 (L. Kriesberg and R. Klein).
- 1986* "Child Sexual Abuse Prevention Programs: Are They Misdirected?," *New Designs for Youth Development*, 7:1 (January/February), 1-5 (R. Klein and D. Hickman).
- 1985* "University Entanglements with AID," *Social Anarchism: Journal of Practice and Theory*, 8/9, 22-25.
- 1982* "Elites and Increased Public Support for U.S. Military Spending," *Journal of Political and Military Sociology*, 10:2 (Fall), 275-298 (L. Kriesberg, R. Klein, and H. Murray).
- 1980* "Changes in Public Support for U.S. Military Spending," *Journal of Conflict Resolution*, 24:1 (March), 79-111 (L. Kriesberg and R. Klein).

Book Reviews

- 2003 "Review of 'The Bully, the Bullied, and the Bystander' by Barbara Coloroso, *Let's Talk Families: Family Service Canada's National Newsletter*, 14:1 (January), 5.
- 2002 "Review of 'Poor-Bashing: The Politics of Exclusion,' by Jean Swanson," *Society of Socialist Studies Bulletin*, 66 (Jan/Feb/Mar), 12 – 13.
- 1997 "Review of 'Democracy in Small Groups: Participation, Decision Making and Communication' by John Gastil," *Social Anarchism: Journal of Theory and Practice*, 23, 85-87.
- 1992 "Review of 'Primary Care Research: Traditional and Innovative Approaches' by Peter G. Norton, et al," *Canadian Social Work Review*, 9:2 (Summer), 258-259.
- 1992 "Review of 'Child Sexual Abuse: Critical Perspectives on Prevention, Intervention, and Treatment' by Christopher R. Bagley and Ray J. Thomlison," *The Social Worker*, 60:1 (Spring), 72.
- 1989 "Review of 'Post-Revolutionary Nicaragua: State, Class and the Dilemmas of Agrarian Policy' by Forrest D. Colburn," *International Journal of World Peace*, 6:3 (July-September), 121-124.
- 1989 "Review of 'Men, Women, and Change, Second Edition,' by Scanzoni and Scanzoni," *Teaching Sociology*, 17:1 (January), 103-104.

- 1985 "Review of 'Sex and Advantage' by Janet Saltzman Chafetz," *Social Forces*, 64 (March), 830-832.
- 1983 "Review of 'Too Many Women' by Marcia Guttentag and Paul Secord," *Sociology: Review of Books*, 10:4 (Sept-Oct), 29.

Unpublished Research Reports and Proposals

- 2007 *Looking After Children in Government Care in Australia and Canada* (Final Report to SSHRC), Fredericton, NB: University of New Brunswick. (K. Kufeldt, D. Cheers, R. Klein, S. Rideout)
- 1998 *Review of Children in Care in Newfoundland and Labrador: 1984-1995*, St. John's: Department of Human Resources and Employment. (K. Kufeldt and R. Klein)
- 1994 *Fostering Labour Force Attachment: A Pilot Project Proposal*, St. John's: Department of Social Services.
- 1994 *Programs That Foster Labour Force Attachment: Innovations, Assumptions, Implications*, St. John's: Department of Social Services.
- 1990 *Community Consultation: Social Issues of the 1990's*, St. John's: Community Services Council.
- 1990 *Internal Review and Evaluation of Consumers Organization of Disabled People of Newfoundland and Labrador*, St. John's: Community Services Council (P. Rowe and R. Klein).
- 1989 *A Comparison of Spending Under the Canada Assistance Plan by Atlantic Provinces, 1976-1988*, St. John's: Community Services Council.
- 1989 *Living Below the Line: A Comparison of the Adequacy of Social Assistance Benefits Across Provinces*, St. John's: Community Services Council (R. Klein and G. White).
- 1989 *VIDEOSCOPE: A Project to Test an Innovative Approach to Reduce the Rate of Teenage Pregnancy in Rural Newfoundland*, St. John's: Community Services Council (D. Lawlor and R. Klein).
- 1989 *Youth on Social Assistance Employability Study, Volume I: Research and Program Design*, St. John's: Community Services Council (P. Rowe and R. Klein).
- 1989 *Youth on Social Assistance Employability Study, Volume II: Inventory of Training Programs*, St. John's: Community Services Council (P. Rowe and R. Klein).
- 1989 *Therapeutic Intervention with Sex Offenders in Newfoundland and Labrador*, St. John's: Working Group on Child Sexual Abuse (E. Friel and R. Klein).
- 1986 *Evaluation of the Jasper County Comprehensive Child Abuse Prevention Program, 1985-1986*, Des Moines: Governor's Advisory Council for the Prevention of Child Abuse.

Presentations at Professional Meetings and Academic Conferences

(Unless indicated, the paper presentation was refereed. I=invited, K=keynote)

- 2016 Panelist, Ensuring Safe and Secure Maritime Activity, Governing Across the Waves: Global Insights for Transboundary Waterways Management in Sensitive and Congested Maritime Spaces, Brunswick, ME, 26-27 September
- 2015 "The Politics of Activism Related to the Cruise Industry," International Congress on Coastal and Marine Tourism, Kona, November 2015
- 2014 "The Cruise Ship Invasion: Is Cruise Tourism a Viable Mode of Travel for Polar Tourism," International Polar Tourism Research Network, Christchurch, August 2014
- 2014 K "Health and Safety, Environment, and Security, International Cruise Conference 5 (Cruise Research Society), Bremerhaven, Germany, January 2014
- 2014 "Crime at Sea: A Comparison of Crime on Cruise Ships, 2007 vs 2011," International Cruise Conference 5 (Cruise Research Society), Bremerhaven, Germany, January 2014
- 2013 K "Cruising without a Bruising: The Ups and Downs of Cruise Tourism," Fjord 2.0 Konferansen 2013 (Fjord Norway & NCE Tourism Fjord Norway), Balestrand, Norway, September 2013
- 2013 "Breaking Loose from the Ivory Tower: The Challenges for Academic Researchers with an Activist Agenda," International Critical Tourism Society Conference, Sarajevo, Bosnia, June.
- 2013 I "Tensions between Cruise Tourism and Land-based Tourism: The Case of Dubrovnik and Key West," International Symposium on Cruise Ships in Historic Port Communities, Charleston, SC, February.
- 2013 I "The Cruise Industry's Business Model: Implications for Ports," International Symposium on Cruise Ships in Historic Port Communities, Charleston, SC, February.
- 2012 "Old Ships in New Bottles: Where Do Cruise Ships Go When They Get Old?" 4th International Cruise Conference, Leeuwarden, Holland, May.
- 2011 "Leaving Ethics at The Door: Environmentalism, Sustainability and Transnationalism," Annual Conference of the Canadian Association for Social Work Education, Fredericton, June.
- 2011 "Sexual Crimes on Cruise Ships: A Historical Perspective on Security Issues for Passengers and Crew," 3rd International Cruise Conference, Dubrovnik, May.
- 2010 K "Is Cruising Responsible Tourism," Responsible Cruising Conference, International Centre for Responsible Tourism, Leeds Metropolitan University, March, Keynote Address.
- 2009 "Keeping the Cruise Tourism Responsible: The Challenge for Ports to Maintain High Self Esteem," Third International Conference on Responsible Tourism in Destinations (Academic Conference), Belmopan, Belize, October.

- 2007 "Protecting Paradise: Minimizing the Downside of Cruise Tourism," 5th Coastal and Marine Tourism Congress, Auckland.
- 2007 "Promoting Best Practices in Child Protection: Looking After Children," 2007 NLASW Provincial Conference, St. John's. (K. Kufeldt, C. Kelly, R. Klein, L. McGilligan)
- 2006 "Paradise Lost at Sea: Cruise Ship Workers as Commodity," Serving the New Economy: Critical Perspectives on Hospitality and Tourism Work – A Centre for Research on Work and Society Workshop, York University, Toronto.
- 2006 "Looking After Children in the Looking Glass: Insights from a Matched Sample in Canada and Australia," Association of Childrens Welfare Agencies Conference / 7th International Looking After Children Conference, Sydney (NSW), (R. Klein, D. Cheers, K. Kufeldt, S. Rideout)
- 2005 "Fostering International Research Relationships to Assist Children in Care: A Case Example Using the Looking After Children System in Canada and Australia," IFCO World Conference, Madison, WI. (D. Cheers, K. Kufeldt, R. Klein, S. Rideout)
- 2004 "An Examination of Resilience Theory and its Relevance for Child Welfare Practice," 6th Annual Looking After Children Conference & 5th Annual National Child Welfare Symposium, Ottawa. (R. Klein, K. Kufeldt, S. Rideout)
- 2004 "Looking After Children, A Case Study: Its Ability To Promote Resilient Children And Resilient Workers," 6th Annual Looking After Children Conference & 5th Annual National Child Welfare Symposium, Ottawa. (K. Kufeldt, L. McGilligan, R. Klein, S. Rideout)
- 2004 "The Politics of Environmental Activism: A Case Study of the Cruise Industry and the Environmental Movement," British Sociological Association, York.
- 2003 "Sweatshops: The Cruise Industry and the Socialist Agenda," Keynote Address at Annual Program Meeting of Society for Socialist Studies, Halifax.
- 2002 "Maintaining Objectivity: Confronting the Problem of Personal Politics and Social Realities," Qualitative Analysis Conference, Hamilton.
- 2002 "Sweatshops at Sea: Unglamorous Work in a Glamorous Environment," Canadian Sociology and Anthropology Association / Society for Socialist Studies, Toronto.
- 2001 "Making Sense of a Social World: A Macro Perspective," Qualitative Analysis Conference, Hamilton.
- 1997 "Deprofessionalization of Social Work: A Case Study of Social Work and the Registration of Social Work in Newfoundland." Learned Societies Meetings, St. John's.
- 1995 "The Challenge of Building Nonviolent Communities: Ideological Imperatives and Practical Realities," Second Annual Symposium of the Chair in Child Protection, St. John's.

- 1995 "Training For What: A Critical Analysis of Provincial Initiatives to Foster Labour Force Attachment Among Recipients of Social Assistance," Learned Societies Meetings, Montreal.
- 1990 "Cultural Images and Substance Abuse Among Women," Oh Me Nerves: A Conference on Multicultural Health, St. John's (with B. Woodland).
- 1990 "Matching the Method and the Consumer: A Comparative Analysis of Approaches to Distance Education," Annual Meeting of the Canadian Association of Schools of Social Work, Victoria.
- 1990 "Employability Enhancement of Youth: Issues, Barriers, and Prospects," Second Annual Atlantic/Maritime Schools of Social Work Conference, Halifax.
- 1989 "Making Research a Relevant Part of Social Work Education," Annual Meeting of the Canadian Association of Schools of Social Work, Quebec.
- 1989 "Preparation for Direct Practice: Assessment as an Integrating Focus in the Undergraduate Curriculum," First Annual Atlantic/Maritime Schools of Social Work Conference, St. John's (with G. Burford).
- 1989 "Activism Among Social Work Students: Values, Ethics, and Academic Freedom," Annual Program Meetings of the Council of Social Work Education, Chicago.
- 1988 "Inter-Agency Cooperation for Developing Treatment Programs," Conference on Management and Treatment of Sex Offenders, St. John's.
- 1988 "Educational Programs in Prisons: What Is the Promise?," Midwest Sociological Society, Minneapolis.
- 1987 "Clinical Sociology: The Transformation of Social Work into Sociology," Society for the Study of Social Problems, Chicago.
- 1987 "Integrating Peace and Nonviolence in Social Work Education and Social Work Practice," Annual Program Meetings of the Council of Social Work Education, St. Louis.
- 1986 "Corporate Influence on the Arts and Popular Culture," Midwest Sociological Society, Des Moines (with R. Jones).
- 1986 "Evaluating Child Abuse Prevention Programs," Fifth Annual Iowa Conference on Prevention of Child Abuse and Neglect, Des Moines.
- 1986 "The Impact of Negative Cognitions and Socio-Environmental Problems Upon Adolescent Depression," Annual Program Meetings of the Council of Social Work Education, Miami (with R. Simons and M. Miller).
- 1985 "Homogamous Tendencies in Dating and Marriage," Midwest Sociological Society, St. Louis (with J. Geller).

- 1985 "Are Gender Roles Really Changing," Midwest Sociological Society, St. Louis (with J. Geller).
- 1982 "Changes in Support for U.S. Government Spending for Social Welfare, 1972-1980," Society for the Study of Social Problems, San Francisco (with S. Aigner).
- 1981 "Elites and Increased Support for U.S. Military Spending," American Sociological Association, Toronto (with L. Kriesberg and H. Murray).
- 1981 "David Versus Goliath: The Big Power of Small States," American Sociological Association, Toronto.
- 1981 "The Role of Third Parties in Conflicts Between Militarily Strong and Militarily Weak States," Society for the Study of Social Problems, Toronto.
- 1980 "Some Determinants of Religious Participation," Alpha Kappa Delta Sociological Research Symposium, Richmond.
- 1979 "Negotiation as a Means for Pursuing International Conflict," Alpha Kappa Delta Sociological Research Symposium, Richmond.
- 1978 "The Use of Noncoercion in Middle East Conflicts," New York State Sociological Association, New York City (with L. Kriesberg).

Professional Workshops and Academic Lectures, 1988 - present

(All are invited unless otherwise indicated. K=keynote)

- 2016 Charting a Course to 2020: Becoming a Mature Cruise Destination and Source Market, New Zealand Tourism Research Institute, Auckland (August)
- 2016 Keynote Address, Save Our Spit AGM, Gold Coast, Australia (August)
- 2015 "Cruises and Bruises: Keeping Safe at Sea," NAPE Women's Conference, Corner Brook, NL (September)
- 2015 "Cruise Tourism and Climate Change," Innovator's Think Tank, Centre for Responsible Travel and Punta Cana Fundacion Ecologica, Punta Cana, Dominican Republic (July)
- 2014 "A Cruise Ship Terminal: The Facts, Myths and Opportunities," A Business Breakfast Sponsored by Save Our Spit Alliance (SOSA) (September)
- 2014 "A Gold Coast Cruise Ship Terminal: Reality vs Spin," Sponsored by Save Our Spit Alliance (SOSA) and Gold Coast and Hinterland Environment Council (Gecko), (September)
- 2014 "Crui\$ing for Dollar\$: Development of International Cruise Tourism – Implications for New Zealand, New Zealand Tourism Research Institute, AUT University, Auckland (August)
- 2014 "Contemporary Issues in Tourism: Cruise Tourism and the Cruise Industry," AUT University, Auckland (August)

- 2014 “Planning and Development: Planning for Cruise Ships & Port Readiness,” AUT University, Auckland (August)
- 2013 “Scholarship and Critical Action,” International Critical Tourism Society Conference, Sarajevo, Bosnia, (June) (with Lynn Minneart)
- 2013 K “Charting a Course: The Future of Cruise Tourism in Key West,” Invited Keynote Lecture, Last Stand, Key West, Florida (February)
- 2012 “Cruising Cash Cows: Perceptions and Misperceptions,” Forum Advocating Cultural and Eco-Tourism, Fremantle, Australia (August)
- 2012 “Cruising Cash Cows: Perceptions and Misperceptions,” South West Development Corporation and Bunbury Chamber of Commerce,” Bunbury, Australia (August)
- 2012 “Cruising Cash Cows: Perceptions and Misperceptions,” University of Otago, Dunedin, NZ (August)
- 2012 “Cruising Cash Cows: Perceptions and Misperceptions,” AUT University, Auckland, NZ (August)
- 2012 “The Business of Cruise Tourism,” AUT University, Auckland, NZ (August)
- 2012 “Accommodation Management: The Role of the Purser’s Office,” AUT University, Auckland, NZ (August)
- 2012 “Consumer Satisfaction,” University of Newcastle, Newcastle, Australia (August)
- 2012 “Sex at Sea: Sexual Crimes on Cruise Ships,” University of Newcastle, Newcastle, Australia (August)
- 2012 “Examination of Witnesses,” University of Newcastle, Newcastle, Australia (August)
- 2012 “Cruise Lines and Repeating “Titanic” Mistakes,” World’s Largest Metaphor Sinks Iceberg: A Roundtable Commemorating the Titanic, Maritime Studies Research Unit and the Department of History, Memorial University of Newfoundland, St. John’s, NL (April)
- 2012 “Sex at Sea: Sexual Crimes on Cruise Ships,” NAPE Women’s Conference, St. John’s, NL (February)
- 2012 “Sex at Sea: Sexual Crimes on Cruise Ships,” Department of Women’s Studies Speakers’ Series, Memorial University, St. John’s, NL (February)
- 2011 “Protecting Paradise: Minimizing the Downside of Cruise Tourism,” Hochschule Bremerhaven, Bremerhaven, Germany (October)
- 2011 “Cruises Bruises: Social Issues Related to Cruise Tourism,” Hochschule Bremerhaven, Bremerhaven, Germany (October)

- 2011 “Externalities of Growth of Cruise Tourism,” Stenden University, Leeuwarden, Holland (October)
- 2011 “Critical Approaches to Cruise Research,” Hochschule Bremerhaven, Bremerhaven, Germany (October)
- 2011 “Cruise Industry: Management Challenges Ahead,” Institute for Tourism, Zagreb, Croatia (May)
- 2011 “Workshop on Cruise Tourism,” Institute for Tourism, Zagreb, Croatia (May)
- 2010 “Cruise Tourism is a Business: Issues for Charleston and South Carolina,” Cruise Industry Community Forum, Coastal Conservation League, Charleston, SC (March)
- 2010 “How Responsible is Cruise Tourism,” Seminar with Industry Leaders sponsored by Association of British Travel Agents (ABTA), London, England (March 2010)
- 2010 “How Responsible is Cruise Tourism,” International Centre for Responsible Tourism, London, England (March)
- 2009 “Global Impacts Of Cruise Tourism & Sustainability,” Third International Conference on Responsible Tourism in Destinations, Belmopan, Belize (October)
- 2009 “Sweatships: Historical and Contemporary Reflections on the Crews of Passenger and Cruise Vessels,” Marine Studies Research Forum, Memorial University of Newfoundland (September)
- 2009 “Keeping Cruise Tourism Responsible” Coastal Tourism/Development Panel, International Centre for Responsible Tourism – Belize, San Ignacio, Belize (May)
- 2009 “Building Cruise Ship Tourism in Newfoundland and Labrador: Issues and Challenges,” The Leslie Harris Centre of Regional Policy and Development, St. John’s (April)
- 2009 “Building Cruise Ship Tourism: Issues and Challenges,” Council of Haida Nation, Skidegate (January)
- 2009 “Making Cruise Ship Tourism Sustainable,” Gaaysiigang – An Ocean Forum for Haida Gwaii, Skidegate (January)
- 2008 “Paradise Lost at Sea,” Mount Saint Vincent University Tourism Program, Halifax (November)
- 2008 “Cruising without a Bruising,” Sir Wilfred Grenfell College Tourism Program, Corner Brook, NL. (October)
- 2007 “Troubled Seas: Social Activism and the Cruise Industry,” University of Northern British Columbia, Department of Recreation and Tourism, Prince George (February)
- 2007 “Troubled Seas: Social Activism and the Cruise Industry,” University of Victoria Department of Sociology, Victoria (February)

- 2007 “Rethinking the Benefits of Cruise Tourism,” Vancouver Island Public Interest Research Group and James Bay Neighbourhood Environment Association, Victoria (February)
- 2006 “Turning Water Into Money: The Economics of Cruise Tourism,” New Zealand Tourism Research Institute, Auckland (August)
- 2006 K Environmental and Economic Issues and the Cruise Industry, Ships vs. Spit Business Breakfast, Save Our Spit, Gold Coast, Australia (August)
- 2006 “Looking After Children in Government Care: Assessing and Improving Outcomes in Child Welfare,” Institute for Child Protection Studies, Australian Catholic University, Canberra (August)
- 2006 K Cruise Ship Tourism Forum, University of Prince Edward Island (co-sponsored by Institute on Island Studies and Dean of Arts), Charlottetown (July)
- 2005 “Troubled Seas: The Cruise Industry and Social Activism,” Kea’au Community Center (co-sponsored by Sierra Club and KAHEA: The Hawaiian Environmental Alliance), Hilo (November)
- 2005 “Protecting Paradise: Hawai’i and NCL America,” University of Hawai’i (co-sponsored by University of Hawai’i and KAHEA: The Hawaiian Environmental Alliance), Honolulu (November)
- 2005 “Environmental Regulation of the Cruise Industry: Legal Issues and Challenges,” University of Hawai’i Richardson School of Law (Environmental Law Program), Honolulu (November)
- 2005 “Turning Water Into Money: The Economics of the Cruise Industry,” Mount Saint Vincent University (Department of Business and Tourism), Halifax, NS (October)
- 2005 “The Art of Greenwashing: The Cruise Industry and the Environment,” Brock University (Department of Recreation and Leisure Studies), St. Catharines, ON (May)
- 2004 “Renewable Energy: Save Money, Save the World,” Caribbean Media Exchange on Sustainable Tourism VI – Exploring Tourism: Widening the Boundaries of Caribbean Sustainability (Panel Participant), Saint Lucia (June)
- 2004 “Weighing Anchor: Maximizing Benefits, Minimizing Risks of the Cruise Ship Industry in Atlantic Canada,” Maritime Museum of the Atlantic (sponsored by Canadian Centre for Policy Alternatives, Ecology Action Centre, and Maritime Museum of the Atlantic), Halifax (June)
- 2004 “Charting A Course: An International Congress for Coral Reef Protection from Ship-based Tourism” (Panel Participant), White Water to Blue Water Partnership Conference (sponsored by UN, US State Department, CARICOM, Government of Canada, et al), Miami (March)

- 2004 "Cruising Out of Control," Nancy Foster Environmental Centre -- NOAA (sponsored by Last Stand and Livable Oldtown), Key West, FL (January)
- 2003 "Corporate Responsibility of The Cruise Sector – An Environmental, Economic And Labour Analysis," Caribbean Media Exchange on Sustainable Tourism V -- Tourism and The Media: The Next Generation, Bridgetown, Barbados, (Panel Participant) (December)
- 2003 "Facilitation Skills," Annual Symposium of Family Educators of Atlantic Canada, St. John's, NL, (November)
- 2003 "Charting A Course: The Cruise Industry, Government of Canada, and Purposeful Development," Maritime Studies Research Unit, St. John's, NL, (October)
- 2003 "Cruise Out of Control," Maui Community College, Kahului, Maui (co-sponsored by KAHEA, Maui Today, Sierra Club Maui, and University of Hawaii Sea Grant), (October)
- 2003 "Cruise Out of Control," Kealahou High School Cafeteria, Kailua-Kona (co-sponsored by KAHEA and University of Hawaii Sea Grant), (October)
- 2003 "Cruise Out of Control," Komohana Ag Complex, Hilo (co-sponsored by KAHEA, Sierra Club Moku Loa), (October)
- 2003 "Cruise Out of Control," McCoy Pavilion, Honolulu (co-sponsored by KAHEA, Sierra Club O'ahu, Environmental Defense Fund Hawaii), (October)
- 2003 "Charting a Course: The Cruise Industry, The Government of Canada, and Coastal British Columbia," University of Northern British Columbia, Prince George (co-sponsored by Economics, Geography, Resource Recreation and Tourism, International Studies, and Social Work), (September)
- 2003 "By Land, By Sea, or Both?" Caribbean Hotel Industry Conference (Caribbean Hotel Association Annual Meeting), Punta Cana, Dominican Republic. (Panel Participant) (June)
- 2003 "The Caribbean Cruise Sector: Friend or Foe?" Caribbean Media Exchange on Sustainable Tourism IV: Maximizing the Economic Impact of Tourism, Montego Bay, Jamaica. (May)
- 2003 "Cruise Ship Blues: The Underside of the Cruise Industry," The Commonwealth Club (co-sponsored by Bluewater Network), San Francisco, CA. (January)
- 2003 "Sweatshops: The Cruise Industry, Its Workers, the Environment, and the Developing World," University of Toronto, School of Social Work, Toronto, ON. (January)
- 2003 "The Cruise Industry and the Environment," Department of the Environment, City and County of San Francisco, San Francisco, CA. (January)
- 2002-03 "Is the Cruise Industry Environmentally Sustainable?: Industry Practices, International Regulation, and the Developing World".

- University of Saskatchewan, Department of Sociology, Saskatoon, SK (October)
 - Dalhousie University, Department of International Development Studies and Lester Pearson International, Halifax, NS (October)
 - University of Alaska, Environmental Studies Program, Anchorage, AK (October)
 - Memorial University of Newfoundland, Department of Sociology (November); School of Social Work (November)
 - University of Victoria, Co-sponsored: School of Social Work and Vancouver Island Public Interest Research Group, Victoria, BC (November)
 - Monterey Institute for International Studies, Co-Sponsored: Ocean Conservancy, Save Our Shores, Friends of the Sea Otter, Monterey, CA (January)
 - Juneau City Council Chambers, Downtown Neighborhood Association, Juneau, AK (January)
- 2002 "Cruisin' without a Bruisin': Avoiding Problems of a Cruise Vacation," Memorial University of Newfoundland, St. John's, NL.
- 2002 "Images versus Realities of the Cruise Industry: Ethical, Moral and Professional Issues for Social Work," University of South Florida (Tampa, FL) and University of Manitoba, Winnipeg, MB.
- 2001 "How Green Is Green?: The Cruise Industry and the Environment," Marine Institute, St. John's, NL.
- 2000 "Death by Chocolate: An Inside Look at the Cruise Industry," Maxwell School of Public Policy, Syracuse University, Syracuse, NY.
- 1998 "Anger Management Skills for Youth Care Workers in Youth Corrections," Workshop provided at Newfoundland and Labrador Youth Centre, Whitbourne, NL.
- 1993 "Child Abuse: Treatment and Prevention Services in Canada," Community Lecture sponsored by School of Social Work, Basel, Switzerland.
- 1993 "Multiculturalism and Social Work Practice," School Lecture, School of Social Work, Basel, Switzerland.
- 1992 "Issues in Supervision of Undergraduate Field Practica," Field Instructor's Workshop, Corner Brook, NL.
- 1991 "Registration of Professional Social Workers," Keynote Address, Professional Pride Day, Newfoundland Association of Social Workers, St. John's.
- 1991 "Psychological First Aid: Child Sexual Abuse Treatment and Prevention," Professional Development Day, Upper Trinity South Branch of the Newfoundland Teacher's Association, Whitbourne, NL.
- 1991 "Understanding Child Sexual Abuse," Public Lecture, Goose Bay/Happy Valley, Labrador.
- 1991 "Managing Social Services in Times of Restraint," Regional Meeting of Managers, Newfoundland and Labrador Department of Social Services, Goose Bay/Happy Valley, Labrador.

- 1991 Panel Participant, "Data Issues in Social Research," Institute of Social and Economic Research/Statistics Canada Data Week, St. John's.
- 1991 "CAP Spending and Social Assistance: Newfoundland in Relation to the Rest of Canada," Faculty Colloquium, Memorial University School of Social Work.
- 1990 Confidentiality Workshop, Agnes Pratt Nursing Home, St. John's.
- 1990 Self Awareness and Values Clarification Workshops, CONTACTS (Memorial University, Office of Student Affairs).
- 1990 "Coping Positively and Successfully with Stress," Patient Education Day, Kidney Foundation of Canada-Newfoundland and Labrador Branch.
- 1990 K "Fish Fights: What Newfoundland Can Learn from the Cod Wars and the Tuna Wars," Annual Meeting of Academics for Nuclear Disarmament, St. John's.
- 1990 Relaxation Training Workshops, Department of Social Work-Nephrology, The Health Sciences Centre.
- 1990 Self Awareness and Values Clarification Workshops, Peer Counselling Program, (Memorial University, Student Health Services Centre).
- 1989-90 "Dealing with Barriers to Participation in Employability Enhancement Programs," Workshop for Skills Assessment Training Centre and Division of Employment Opportunities, Department of Social Services.
- 1989 "Child Abuse Prevention and the Ecclesiastical Chasm in Newfoundland," Lecture sponsored by School of Social Work, Sir Wilfrid Laurier University, Waterloo, ON.
- 1989 Coach/Analyst, Mediation Workshop, St. John's Youth Diversion Program.
- 1989 "The Choice: Entrapment or Emancipation?" A full-day workshop on professional ethics and value dilemmas," Newfoundland Association of Social Workers, St. John's.
- 1988-89 Facilitator, Face to Face Mediation Project at Her Majesty's Penitentiary, Mennonite Central Committee, St. John's.

PROFESSIONAL SERVICE

Editorial Positions

- 2015 – 2016 Co-Guest editor, Special Issue on Cruise Tourism, *Journal of Tourism in Marine Environments*, vol. 11, nos. 2 & 3.
- 2014 – 2015 Co-Guest editor, Special Issue on Cruise Tourism, *Journal of Tourism in Marine Environments*, vol. 10, nos. 3 & 4.
- 2011-2012 Guest Editor, Special Issue on Cruise Tourism, *Tourism* (published by the Croatia Tourism Institute), vol 60, no.1

- 2005-2008 Editorial Advisory Board, *Encyclopedia of Tourism and Recreation in Marine Environments*, Oxfordshire, UK: CABI Publishing
- 2004- Associate Editor, *Socialist Studies*
- 2003- Associate Editor, *Journal of Tourism in Marine Environments*
- 1994-1997 Associate Editor, *Canadian Review of Sociology and Anthropology*
- 1989-1990 Newfoundland Correspondent, *Perception Magazine*, Canadian Council on Social Development
- 1988-1990 Associate Editor, *Social Work Newsletter* (electronic newsletter)
- 1986-1987 Guest Editor, *International Journal of Sociology and Social Policy*, Special Issue on International Conflict and Cooperation
- 1985-1986 Editorial Board Member, *Western Sociological Review*, Special Issue on Macro-Social Change in Developed and Developing Countries
- 1982-2000 Editorial Board Member, *International Studies Notes*
- 1981-1982 Editorial Board Member, *Journal of Voluntary Action Research*, Special Issue on Voluntarism and Social Work Practice
- 1978-1983 Editorial Board Member, *Qualitative Sociology*

Editorial Reviews for Journals and Research Councils, 2013 - present

- Referee for *Tourist Studies*
- Referee for Croatian Science Foundation
- Referee for SSHRC
- Referee for *International Journal of Hospitality Management*
- Referee for *Journal of Sustainable Tourism*
- Referee for *Sustainability*
- Referee for *Canadian Social Work Review*
- Referee for *Marine Pollution Bulletin*
- Referee for *Tourism and Planning*
- Referee for *Current Issues in Tourism*

Positions in Professional Associations

- 2011- Board Member, Cruise Research Society
- 2011-2013 Board Member, Canadian Association for Social Work Education (Chair, Nominations Committee, 2011-2013)
- 2001-2004 Web Site Coordinator, Society for Socialist Studies

- 1997-2001 Member, John Porter Award Committee, Canadian Sociology and Anthropology Association
- 1988-1993 Board Member, Newfoundland Association of Social Workers (President, 1990 -1991)
- 1985-1988 Committee Member, Social Action Committee, Society for the Study of Social Problems
- 1984-1985 Chairperson, Nominations Committee, Section on the Sociology of Peace and War, American Sociological Association
- 1983-1986 Board Member, Section on the Sociology of Peace and War, American Sociological Association
- 1981-1982 Program Chair, Section on the Sociology of Peace and War, American Sociological Association
- 1981-1986 Committee Member, Legislative Support/Lobby Task Force, National Association of Social Workers

Positions on Advisory Committees

- 2010-2016 Member, Board of Accreditation, Canadian Association of Social Work Education (Co-chair (Anglophone) 2011 – 2014)
- 1989-1993 Committee Member, Provincial Board of Social Work Registration, St. John's, NL
- 1989-1991 Committee Member, Archdiocesan Committee on Child Sexual Abuse, St. John's, NL (Committee Chair, 1990 – 1991)
- 1988-1989 Committee Member, Research Advisory Committee, Research Group Development Grant, Community Services Council, St. John's, NL

UNIVERSITY SERVICE (1988 - PRESENT) 2004-

Memorial University

- President, Memorial University of Newfoundland Faculty Association (MUNFA), 2008 – 2014
- Chair, Vice President's Grants Committee, 2014 – 2016
- Member, Vice President's Grants Committee, 2013 – 2014
- Member, Search Committee for Vice President (Grenfell Campus), 2010 – 2011
- Member, School of Graduate Studies, Academic Council, 2009 - 2011
- Member, Search Committee for Director of the School of Social Work, 2009 - 2010
- Member, The John Kenneth Galbraith Lectureship in Public Policy Selection Committee, 2008 – 2012
- Treasurer, Memorial University of Newfoundland Faculty Association (MUNFA), 2005 – 2008
- Executive Committee Member, Memorial University of Newfoundland Faculty Association (MUNFA), 2003 – 2015
- Member, School of Graduate Studies, Academic Council, 2002 – 2006
- Member, Nominating Committee, School of Graduate Studies Academic Council, 2003 – 2004

Member, University Senate, 1998-2000
Member, School of Graduate Studies, Academic Council, 1998-2000
Member, School of Continuing Studies, Academic Council, 1994 – 1996
Chairperson, School of Graduate Studies, Student Appeals Committee, 1991 – 1993
Member, School of Graduate Studies, Academic Council, 1989 – 1993
Member, Board of Regents, Committee on Employee Benefits, 1989 – 1992
Member, School of Graduate Studies, Rules, Regulations, and Courses Committee, 1990 – 1991
Executive Member, Memorial University of Newfoundland Faculty Association (MUNFA), 1989 – 1991

School of Social Work

Member, Graduate Studies Committee, 2001 – 2014; 2015 - present
Chair 2015 - present
Member, PhD Program Committee, 2012 – 2014; 2015 – present
Chair 2015 - present
Chair, Graduate Studies Committee, 2010 – 2011
Member, Promotion and Tenure Committee, 2008-2009; 2009-2010; 2010-2011
Chair, Course Equivalency Committee, 2010
Chair, PhD Program Committee, 2002 – 2004; 2009 – 2011, 2012-2013
Member, Administrative Planning Committee, 2002 – 2004
Chair, Course Equivalency Committee, 2000
Member, PhD Program Committee, 1997 – 2011
Supervisor, School of Social Work Computer Lab, 1996 – 2000
Coordinator, Graduate Research Curriculum, 1996 – 2000
Member, Director of School of Social Work Search Committee, 1996 – 1998
Chair, Course Equivalency Committee, 1996
Member, Protection of Human Subjects Committee, 1994 – 1998
Member, Admissions Committee, 1994 – 1997
Chair, Graduate Studies Committee, 1991 – 1993
Chair, Chair in Child Protection Search Committee, 1991 – 1993
Associate Chair in Child Protection, 1992 – 1993
Member, Administrative Planning Committee, 1991 – 1993
Chair, Promotion and Tenure Committee, 1991 – 1992
Chair, Committee for Establishment of a Research Chair on Child Protection and Child Abuse, 1990 – 1991
Member, Research and Development Committee, 1990 – 1991
Chair, Protection of Human Subjects Committee, 1989 - 1990
Member, Protection of Human Subjects Committee, 1989 - 1992
Member, Graduate Studies Committee, 1988 - 1993

COMMUNITY SERVICE, 1988 – present

Member, Research Advisory Committee, Community Sector Council (St. John's), Project on study of community contributions to the economy, 2014 - 2015

Board member, Kidney Cancer Canada, 2013 – 2014

Canadian Centre for Policy Alternatives – Nova Scotia, Alternative Budget Working Group, 2010 – 2013

Delphi Panel of Experts, National Geographic Traveler, Destination Stewardship Survey on Global Destinations, 2009 – 2011

Research Associate, Canadian Centre for Policy Alternatives – Nova Scotia, 2006 - present

Board Member, Family Service Canada, 2001 – 2006

Chair, 2004 – 2006

Vice-Chair, 2003 – 2004

Chair, Governance Committee, 2003 – 2004

Chair, Social Action Committee, 2002 – 2003

Member, City of St. John's Cruise Ship Committee, 1999 – 2002

Board Member, Planned Parenthood of Newfoundland and Labrador, 1995 – 1997

Board Member, Family Life Bureau, 1991 – 1994

Member, Professional Advisory Committee, Canadian Mental Health Association, St. John's,
1988 – 1991

Co-Chairperson, Conference Planning Committee, 20th Anniversary Conference, Newfoundland
Association of Social Workers, 1989 – 1990